

## Field House Medical Group Protecting Patient Records

### A secure and environmentally friendly process

Field House Medical Group is an NHS practice in Grimsby serving over 15,000 patients. Their concern is patient confidentiality and inappropriate access to sensitive information, together with how environmentally friendly the practice is.

The practice is required to adhere to the Information Governance Assurance Programme (IGAP) guidelines which apply to the health and social care sector. They provide advice for the storage, destruction and recycling of information held by health organisations and requires an unbroken chain of information security to protect patient records and other sensitive information.

"Shred-it is integral to our information security solution. Secure consoles enable all staff to dispose of unwanted, old or archive information in real time with no chance of access by anyone else. The consoles are emptied at regular intervals to suit the practice by CRB-checked security staff and the information is immediately destroyed on site in a Shred-it truck behind a locked security screen before being recycled. The process is simple and convenient, secure, has freed up valuable staff time and increased the amount of material we recycle"



**Practice Manager, Field House Medical Group**